

Wilderwood Service Dogs

Welcome to Wilderwood Service Dogs. You are about to embark on a very private and intense journey. As you weigh the pros and cons of bringing a service dog into your life or the life of a loved one, please consider the following: The first year of your life with a service dog will be very intense and labor intensive. The same amount of time, patience and attention will be required of you as though you had brought home a new born baby. Our service dogs are highly trained and many things go into making the very best match for you. However, you and you alone are the key to the success of the service dog once he/she arrives in your home. The dog will test your limits, your patience and stress you and/or your child. They will do odd things, not respond at times and take a minimum of six months to bond with your family. Consistency, daily training, time commitments and patience will be required of you. Without these the “working team” will fail. If however, some hard work and an ability to laugh at the unexpected is a challenge you are up for, then our service dogs are truly miraculous. When you make the leap, and see it through, they will truly change the lives of everyone around them.

Please include the following in your application packet:

1. Obtain two letters of recommendation
2. Write an essay about your dreams, activities and struggles and address why you feel a service dog should be a part of your life.
3. Complete and return the Personality Profile Assessment test
4. Complete application
5. Enclose a picture of yourself
6. Sign notice of week training camp in contract
7. Obtain a letter of recommendation AND prescription from Psychiatrist or PCP. The letter and script should indicate that you need a service dog related to the medical complications of your illness i.e. dizziness, confusion, disorientation etc.
8. Application fee of \$100.00. This will go towards your purchase price should you complete the process otherwise will be non-refundable fee.

Feel free to call if you have any questions.

Sincerely
Tiffany Denyer, President

SERVICE DOG APPLICATION

Name _____ D.O.B _____

Street Address _____

City _____ State _____ Zip _____

Home phone (____) _____ - _____ Cell (____) _____ - _____

Email Address _____

Emergency Contact _____

Street Address _____

City _____ State _____ Zip _____

Phone (____) _____ - _____ Relationship _____

Place of Employment/School Address

Primary Disability Age of Diagnosis _____

Cause of Disability (if known) _____

Secondary Diagnosis' _____

Height _____ Weight _____ Gender _____

Marital Status _____

With whom do you live? _____

How many hours a week do you work or volunteer

Please describe you illness and how it affects your life

(Attach sheet if necessary)

List medications, dosage and frequency

Where do you live i.e. house, apt, dorm etc. _____

Do you live with children or have children who visit regularly

(describe) _____

Your living situation has: _____ fenced yard _____ enclosed area _____ other:

You will be required to travel to Maryville Tennessee at your expense for a week long client training camp prior to placement of your service dog. Minors must travel with an adult. Will you be able to participate in this. _____

If no, please explain: _____

Signature required of client or legal guardian attesting to above statement:

_____/_____/_____
Signature date

Please check all of the following conditions that apply using these number descriptions: 0= non-applicable, 1= mild, 2= moderate, 3= severe

- Seizures _____
- Panic Attacks _____
- Short term memory loss _____
- Disorientation _____
- Memory Loss _____
- Violence _____
 - To self _____
 - To others _____
 - To property _____
- Mood Swings _____
- Hallucinations _____
- Nightmares _____
- Night Awakenings _____
- Blood Sugar changes _____
- Racing thoughts _____
- Medication side effects _____
- Distractibility _____
- History of suicide _____
- History of homicide _____
- Legal charges _____ explain: _____
- Disassociation _____
- Blackouts _____
- Impulsivity _____
- Poor judgment _____ explain: _____
- Self care deficits _____
- Difficulty managing environment _____
- Delusions _____
- Difficulty completing tasks _____

The information on this application; is correct to the best of my knowledge.

Applicant signature _____ date _____

If the applicant is a minor, or under guardianship or conservator-ship or the ward of the court, the parent or duly authorized representative is required to sign below pursuant to state and federal law.

Name _____

Address _____

Phone (____) _____ - _____ Relationship _____

Parent or Guardian Signature _____ Date _____

PERSONALITY PROFILE ASSESSMENT

Dear Client:

Please take a minute to find a quiet, relaxed place where you can spend about fifteen minutes completing the Personality Profile Assessment.

In each group of **four lines of words, select one line of words that MOST describes you or your loved one.** Then circle the symbol in the MOST column for that line.

There are no “right” or “wrong” answers. You cannot pass or fail. This is not a test. This is a self-assessment. Simply answer each word group according to how you see yourself. It is not what you hope to become some day in the future. Neither is it about how you think others might see you. It is simply about how you see yourself. Your first inclination is probably your best response and the one you should select.

Next, **select one line of words that LEAST describes you in that same group of four lines** of words. Circle the symbol in the LEAST column for that line. Repeat this process for all of the groups of words, choosing only one MOST and only one LEAST in each group of words.

Tiffany Denyer, President
Wilderwood Service Dogs
Analytical, Driver, Amiable, Expressive

Most	Least		Most	Least	
+	+	Kind,softhearted,sweet	?	?	Particular,choosy
*	*	Influencing,convincing	+	+	Devoted,loyal,attends to duties
?	?	Unassuming,composed,self-controlled	!	!	Tough-minded,unyielding,
!	!	Independent,resourceful,one-of-a-kind	*	*	Animated,fun-loving,joking
*	*	Likeable,fascinating,fun	!	!	Confident,courageous,fearless
?	?	Reasonable,fair	*	*	Inspiring,influential,enthusiastic
!	!	Willfull,firm,decision-maker	+	+	Does not resist, submits easily
+	+	Supportive,pleasant,warm	?	?	Avoids attention,modest
?	?	Observant,careful	*	*	Outgoing, makes friends easily
!	!	Brave, likes a challenge	+	+	Patient,lenient,stable
+	+	Faithful,steadfast	!	!	Self-sufficient, goal achieving
*	*	Appealing,refreshing,lively	?	?	Private,subdued,appropriate
?	?	Objective,balanced,open-minded	!	!	Risk-taking,thrill-seeking,
+	+	Willing to help,thoughtful	?	?	Teachable,willing to be convinced
!	!	Determined,unbending	*	*	Sociable,big-hearted,personable
*	*	Lighthearted,upbeat	+	+	Agreeable,easygoing,not extreme
*	*	Humorous,funny	*	*	Expressive,likes to talk
?	?	Specific,exact,correct	+	+	Moderate,easily swayed
!	!	Gutsy,daring,bold	?	?	Follows routine,decides carefully
+	+	Relaxed,content,not exciteable	!	!	Self-confident,makes decisions quickly
!	!	Aggressive,driven,wants to win	*	*	Persuasive,smooth,at ease
+	+	Accommodating,considers others	!	!	Adventurous,unflinching
*	*	Excitable,fun-seeking	?	?	Courteous,respectful,tactful
?	?	Conforming,cooperative	+	+	Contented,easily pleased

Most	Least		Most	Least	
!	!	Enjoys competition,persistent	?	?	Formal,shows respect,restrained
*	*	Life of the party,entertaining	!	!	Innovative,pioneering,tries new things
+	+	Vulnerabel,gullible	*	*	Happy,expects good things to happen
?	?	Anxious,apprehensive,hesitant	+	+	Harmonious,obliging,helpful
?	?	Watchful,cautious,weighs risks	!	!	Confronting,challenging
!	!	Ambitious,decisive,takes charge	?	?	Adjustable,able to change
*	*	Wholeheartedly convinced, talks to others	+	+	Unruffled,indifferent,
+	+	Comfortable,good-natured	*	*	Cheerful,unworried,playful
+	+	Ready to help,trusting	*	*	Believes in others,open,trustful
*	*	Easily excited, high strung	+	+	At peace, pleased,satisfied
?	?	Compliant,not argumentative	!	!	Unquestionable confidence,certain
!	!	Vibrant,enterprising,energetic	?	?	Even-tempered,level-headed
*	*	Self-assured,positive,optimistic	*	*	Compatible,enjoys people
+	+	Kindhearted,sentimental	?	?	Informed,refined,perceptive
?	?	Evaluating,examining,questioning	!	!	Dynamic,powerful,spirited
!	!	Assertive,forceful,alert	+	+	Tolerant,compassionate,merciful
?	?	Self-disciplined,controlled	*	*	Fun to be with,sociable
+	+	Unselfish,concerned for others	?	?	Precise,factual,accurate
*	*	Demonstrates feelings and emotions outwardly	!	!	Direct,speaks frankly
!	!	Committed,not easily defeated	+	+	Quiet,soft-spoken,reserved
*	*	Commendable,desired recognition	!	!	Restless,fidgety,easily bored
+	+	Pleasing,sharing,gracious	+	+	Peaceable,helps others
?	?	Selective,chooses carefully	*	*	Well-liked,impulsive,charming
!	!	Emphatic,insistent,demanding	?	?	Systematic,tidy,details



WILDERWOOD SERVICE DOG CONTRACT

This contract is by and between _____ of _____ and Wilderwood Service Dogs, of 1319 Tuckaleechee Trl, Maryville, TN 37803. In this agreement, the party who is contracting to receive the services shall be referred to as “client” and the party who will be providing the services shall be referred to as “Wilderwood”.

1. Description of Services. Wilderwood will provide the following services:

- a. Trained service dog
- b. Wilderwood will certify the dog/ handler team upon successful completion of training and passing of ADI public access test.
- c. Follow up services for as long as the service dog team remains in compliance with Wilderwood’s certification standards (which are yearly public access testing and functionality assessments) including:
 - Yearly canine certification
 - Consultation for canine behavior problems
- d. Ownership of the service dog will be transferred to client upon successful completion of Wilderwood’s practical, public access and written tests.

2. Payment for Services

Level One: “Street certified service dog” (a licensed public access service dog)

- a. Client payment \$10,000.00.
- b. Payment schedule shall be as follows: \$5000 due six months from date of program acceptance. The remaining balance of \$5000 will be due nine months (three months later) from date of acceptance
- c. If client drops from program, the remaining will be due to Wilderwood within 3 weeks.

3. Term/Termination. This agreement will be terminated upon but not limited to the following items:

- a. Failure of client to meet financial agreement listed in number 2
- b. Any dangerous or unsafe behavior on the part of client or his/her canine as assessed by Wilderwood contract trainer
- c. Repossession of canine at client’s request
- d. Repossession of canine in the event of abuse or neglect by the client as assessed by a third party veterinarian
- e. All conversations, phone calls and emails will be recorded during this process
- f. No refund will be given to client or any donating party at any time should any event listed in number 3 occur.

4. Service Dog Replacement. Wilderwood Service Dogs will replace a service dog for a client based solely on the following criteria:

- a. Client must call the executive director and describe in detail the areas of concern
- b. Client must submit in writing or via email the areas of concern with their service dog within 2 days of the initial call
- c. Wilderwood will record all emails, phone conversations and meetings in order to implement an additional training plan for the dog
- d. If the client does not comply with the additional training plan recommendation the dog will be repossessed and no refund will be due to the client or their donors
- e. If the additional training plan is followed by client as indicated by documentation of client and trainer and the listed behaviors below still exist, the dog will be repossessed by Wilderwood:
 1. Dog's failure to bond with client as evidenced by the dog's refusal to obey basic commands
 2. Signs of aggression from dog as documented by a Wilderwood trainer
 3. Extreme behaviors by client or dog that place the dog or client directly in harm's way as documented by a Wilderwood trainer
- f. These criteria must be evaluated, witnessed and documented by a Wilderwood Service Dog trainer to be considered for removal. This evaluation will take place over the course of one week. Client must surrender dog to Wilderwood for evaluation. Wilderwood will administer the practical exam, public access exam and place dog in the environments indicated by client.

5. Exit Clause. Wilderwood will attempt once to replace a service dog should the original dog meet the criteria listed in number (4):

- a. A second dog shall be placed with the family and the replacement process shall adhere strictly to Wilderwood's policies and procedures on client matching, training and availability
- b. If a second placement fails based on the criteria of number (4) then the client shall receive a refund of their personal funds investment and sign an exit contract
- c. Donors (corporate or private) involved in funding for client will not receive a refund
- d. At that time any and all contracts and agreements between Wilderwood and client shall be deemed as complete and no further compensation (monetary, legal or otherwise) shall occur between client and Wilderwood

6. Confidentiality. Wilderwood will not at any time or in any manner, either directly or indirectly, use, divulge, disclose, or communicate, for personal benefit, any information that is personal/medical without prior authorization from client. Wilderwood will protect such information and treat it as strictly confidential. This provision shall continue to be effective after the termination of the agreement. All records created or obtained through the course of training will remain property of Wilderwood.

7. Injuries. Wilderwood acknowledges its obligation to obtain appropriate insurance coverage for property damage and/or personal injury occurring while on the premise of Wilderwood. Client waives any rights to recovery from Wilderwood for any injuries that they receive at Wilderwood that are a result of negligence, violation of Wilderwood's safety standards or unsafe behavior on the part of client.

8. Indemnification. Client agrees to indemnify and hold harmless Wilderwood from all claims, losses, expenses, fees, including attorney fees, costs and judgments that may be asserted against Wilderwood that result from the acts or omissions of client or client's agents.

9. Hold Harmless. Client agrees to indemnify and hold harmless Wilderwood Service Dogs, its board directors, trainers, volunteers, associates and or staff board from any and all claims, actions, and judgments, including all costs of defense and attorney's fees incurred in defending against same, arising from and related to client's ownership and actions of service dog. In the event any claim or suit is brought against Wilderwood within the scope of this agreement, the client shall pay for legal counsel chosen by Wilderwood to defend against same.

9. Entire Agreement. This agreement constrains the entire agreement of the parties, and there are no other promises or conditions in any other agreement whether oral or written.

10. Severability. If any provision of this agreement shall be held to be invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable. If a court finds that any provision of this agreement is invalid or unenforceable, but that by limiting such provision it would become valid and enforceable, then such provision shall be deemed to be written, construed, and enforced as so limited.

11. Applicable Law. This agreement shall be governed by the laws of the State of Tennessee.

PARTY CONTRACTING SERVICES:
CLIENT

By: _____ date: ___/___/___

Print name: _____

SERVICE PROVIDER:
Wilderwood Service Dogs

By: _____ date: ___/___/___
Of Wilderwood Service Dogs

Print name: _____