

# Wilderwood Service Dogs

Welcome to Wilderwood Service Dogs. You are about to embark on a very private and intense journey. As you weigh the pros and cons of bringing a service dog into your life or the life of a loved one, please consider the following: The first year of your life with a service dog will be very intense and labor intensive. The same amount of time, patience and attention will be required of you as though you had brought home a new born baby. Our service dogs are highly trained and many things go into making the very best match for you. However, you and you alone are the key to the success of the service dog once he/she arrives in your home. The dog will test your limits, your patience and stress you and/or your child. They will do odd things, not respond at times and take a minimum of six months to bond with your family. Consistency, daily training, time commitments and patience will be required of you. Without these the “working team” will fail. If however, some hard work and an ability to laugh at the unexpected is a challenge you are up for, then our service dogs are truly miraculous. When you make the leap, and see it through, they will truly change the lives of everyone around them.

Please enclose all of the following when mailing application:

1. Obtain two letters of recommendation (These should be from individuals actively involved in the daily care of your child who can provide different points of view on your child’s strengths, weakness and behaviors.)
2. Write an essay about (your child), his/her dreams, activities and struggles and address why you feel a service dog should be a part of your life.
3. Complete and return the Personality Profile Assessment test
4. Complete application
5. Enclose a picture of your child
6. Sign notice of week training camp in contract
7. Obtain a letter of recommendation AND prescription from Psychiatrist or PCP. The letter and script should indicate: “A service dog for the management of symptoms associated with (child’s diagnosis)”
8. Application fee of \$100.00. This will go towards your purchase price should you complete the process otherwise will be non-refundable fee.

Feel free to call if you have any questions.

Tiffany Denyer, President

## SERVICE DOG APPLICATION

Name \_\_\_\_\_ D.O.B \_\_\_\_\_

Your Birth Order (circle one) 1<sup>st</sup> 2<sup>nd</sup> 3<sup>rd</sup> 4<sup>th</sup> other \_\_\_\_\_

Street Address: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Home phone ( \_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_ Cell ( \_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

Email Address \_\_\_\_\_

Emergency Contact \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone ( \_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_ Relationship \_\_\_\_\_

School Address \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Primary Disability \_\_\_\_\_

Age of Diagnosis \_\_\_\_\_

Cause of Disability (if known) \_\_\_\_\_

Secondary Diagnosis \_\_\_\_\_

Height \_\_\_\_\_ Weight \_\_\_\_\_ Gender \_\_\_\_\_

With whom do you live? \_\_\_\_\_

How many hours a week are you in school or therapies \_\_\_\_\_

What types of therapies are you currently involved in (including special programs at school)

\_\_\_\_\_  
\_\_\_\_\_

Please describe the most significant symptoms of the illness and how it affects your life

\_\_\_\_\_  
\_\_\_\_\_

(Attach sheet if necessary)

List medications, dosage and frequency

\_\_\_\_\_  
\_\_\_\_\_

Where do you live i.e. house, apt, etc. \_\_\_\_\_

Do you have siblings, what age and any disabilities they may have

(describe) \_\_\_\_\_

Your living situation has: \_\_\_ fenced yard \_\_\_ enclosed area \_\_\_ other:

You will be required to travel to Maryville Tennessee at your expense for a week long client training camp prior to placement of your service dog. Minors must travel with an adult. Will you be able to participate in this. \_\_\_\_\_

If no, please explain: \_\_\_\_\_

Signature required of client or legal guardian attesting to above statement:

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
Signature date

Please check all of the following conditions that apply using these number descriptions: 0= non-applicable, 1= mild, 2= moderate, 3= severe

Seizures \_\_\_\_\_

Panic Attacks \_\_\_\_\_

Violence \_\_\_\_\_

To self \_\_\_\_\_

To others \_\_\_\_\_

To property \_\_\_\_\_

Mood Swings \_\_\_\_\_

Hallucinations \_\_\_\_\_

Nightmares \_\_\_\_\_

Night Awakenings \_\_\_\_\_

Racing thoughts \_\_\_\_\_

Medication side effects \_\_\_\_\_

Distractibility \_\_\_\_\_

History of suicide \_\_\_\_\_

Self Stemming Behaviors \_\_\_\_\_

Disassociation \_\_\_\_\_

Impulsivity \_\_\_\_\_, In what form \_\_\_\_\_

Poor judgment \_\_\_\_\_ explain \_\_\_\_\_

Self care deficits \_\_\_\_\_

Difficulty managing environment \_\_\_\_\_

Difficulty completing tasks \_\_\_\_\_

The information on this application; is correct to the best of my knowledge.

Applicant signature \_\_\_\_\_ date \_\_\_\_\_

If the applicant is a minor, or under guardianship or conservator-ship or the ward of the court, the parent or duly authorized representative is required to sign below pursuant to state and federal law.

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Relationship \_\_\_\_\_

Parent or Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

# **PERSONALITY PROFILE ASSESSMENT**

Dear Client:

Please take a minute to find a quiet, relaxed place where you can spend about fifteen minutes completing the Personality Profile Assessment. Answer YES, NO, or SOMETIMES to each question.

There are no “right” or “wrong” answers. You cannot pass or fail. This is not a test. This is a self-assessment. Simply answer each statement according to how you see your child. It is not what you hope they become some day in the future. Neither is it about how you think others might see them. It is simply about how you see your child. Your first inclinations are probably your best response and the one you should select.

Thank you,

Tiffany Denyer, President  
Wilderwood Service Dogs

# PERSONALITY TEST

ANSWER YES, NO OR SOMETIMES TO EACH QUESTION

Child exhibits emotional control in most situations. \_\_\_\_\_

Child's actions and play are directed towards a goal (building Lego structures etc)\_

Child is patient with surroundings and others \_\_\_\_\_

Child is very talkative and animated \_\_\_\_\_

Child likes items in order or in proper places \_\_\_\_\_

Child is decisive about likes and dislikes \_\_\_\_\_

Child is sympathetic to other people's desires or needs \_\_\_\_\_

Child is enthusiastic and attention grabbing in groups \_\_\_\_\_

Child is very disciplined about completion of tasks (own or requested tasks) \_\_\_\_\_

Child is a good problem solver \_\_\_\_\_

Child is a team player \_\_\_\_\_

Child is very impulsive \_\_\_\_\_

Child tends to be cautious in new situations \_\_\_\_\_

Child tends to be a risk taker \_\_\_\_\_

Child is supportive of others \_\_\_\_\_

Child is very charming with strangers and likes attention \_\_\_\_\_

Child is systematic about tasks and play \_\_\_\_\_

Child is competitive \_\_\_\_\_

Child is trusting of loved ones and strangers \_\_\_\_\_

Child is very confident \_\_\_\_\_

Child does best when information presented in a logical manner \_\_\_\_\_

Child focuses on getting results \_\_\_\_\_

Child dislikes impersonal details or cold facts (requires a personal touch) \_\_\_\_\_

Child has creative ideas but does not complete projects \_\_\_\_\_

Child is reasonable \_\_\_\_\_

Child is willful \_\_\_\_\_

Child is steadfast \_\_\_\_\_

Child is independent \_\_\_\_\_

Child is observant of situation and others \_\_\_\_\_

Child is lively \_\_\_\_\_

Child is not excitable \_\_\_\_\_

Child is funny \_\_\_\_\_



## WILDERWOOD SERVICE DOG CONTRACT

This contract is by and between \_\_\_\_\_ of \_\_\_\_\_ and Wilderwood Service Dogs, of 1319 Tuckaleechee Trl, Maryville, TN 37803. In this agreement, the party who is contracting to receive the services shall be referred to as “client” and the party who will be providing the services shall be referred to as “Wilderwood”.

### 1. Description of Services. Wilderwood will provide the following services:

- a. Trained service dog
- b. Wilderwood will certify the dog/ handler team upon successful completion of training and passing of ADI public access test.
- c. Follow up services for as long as the service dog team remains in compliance with Wilderwood’s certification standards (which are yearly public access testing and functionality assessments) including:
  - Yearly canine certification
  - Consultation for canine behavior problems
- d. Ownership of the service dog will be transferred to client upon successful completion of Wilderwood’s practical, public access and written tests.

### 2. Payment for Services

Level One: “Street certified service dog” (a licensed public access service dog)

- a. Client payment \$10,000.00.
- b. Payment schedule shall be as follows: \$5000 due six months from date of program acceptance. The remaining balance of \$5000 will be due nine months (three months later) from date of acceptance
- c. If client drops from program, the remaining will be due to Wilderwood within 3 weeks.

### 3. Term/Termination. This agreement will be terminated upon but not limited to the following items:

- a. Failure of client to meet financial agreement listed in number 2
- b. Any dangerous or unsafe behavior on the part of client or his/her canine as assessed by Wilderwood contract trainer
- c. Repossession of canine at client’s request
- d. Repossession of canine in the event of abuse or neglect by the client as assessed by a third party veterinarian
- e. All conversations, phone calls and emails will be recorded during this process
- f. No refund will be given to client or any donating party at any time should any event listed in number 3 occur.

### 4. Service Dog Replacement. Wilderwood Service Dogs will replace a service dog for a client based solely on the following criteria:

- a. Client must call the executive director and describe in detail the areas of concern
- b. Client must submit in writing or via email the areas of concern with their service dog within 2 days of the initial call
- c. Wilderwood will record all emails, phone conversations and meetings in order to implement an additional training plan for the dog
- d. If the client does not comply with the additional training plan recommendation the dog will be repossessed and no refund will be due to the client or their donors
- e. If the additional training plan is followed by client as indicated by documentation of client and trainer and the listed behaviors below still exist, the dog will be repossessed by Wilderwood:
  1. Dog's failure to bond with client as evidenced by the dog's refusal to obey basic commands
  2. Signs of aggression from dog as documented by a Wilderwood trainer
  3. Extreme behaviors by client or dog that place the dog or client directly in harm's way as documented by a Wilderwood trainer
- f. These criteria must be evaluated, witnessed and documented by a Wilderwood Service Dog trainer to be considered for removal. This evaluation will take place over the course of one week. Client must surrender dog to Wilderwood for evaluation. Wilderwood will administer the practical exam, public access exam and place dog in the environments indicated by client.

**5. Exit Clause.** Wilderwood will attempt once to replace a service dog should the original dog meet the criteria listed in number (4):

- a. A second dog shall be placed with the family and the replacement process shall adhere strictly to Wilderwood's policies and procedures on client matching, training and availability
- b. If a second placement fails based on the criteria of number (4) then the client shall receive a refund of their personal funds investment and sign an exit contract
- c. Donors (corporate or private) involved in funding for client will not receive a refund
- d. At that time any and all contracts and agreements between Wilderwood and client shall be deemed as complete and no further compensation (monetary, legal or otherwise) shall occur between client and Wilderwood

**6. Confidentiality.** Wilderwood will not at any time or in any manner, either directly or indirectly, use, divulge, disclose, or communicate, for personal benefit, any information that is personal/medical without prior authorization from client. Wilderwood will protect such information and treat it as strictly confidential. This provision shall continue to be effective after the termination of the agreement. All records created or obtained through the course of training will remain property of Wilderwood.

**7. Injuries.** Wilderwood acknowledges its obligation to obtain appropriate insurance coverage for property damage and/or personal injury occurring while on the premise of Wilderwood. Client waives any rights to recovery from Wilderwood for any injuries that they receive at Wilderwood that are a result of negligence, violation of Wilderwood's safety standards or unsafe behavior on the part of client.

**8. Indemnification.** Client agrees to indemnify and hold harmless Wilderwood from all claims, losses, expenses, fees, including attorney fees, costs and judgments that may be asserted against Wilderwood that result from the acts or omissions of client or client's agents.

**9. Hold Harmless.** Client agrees to indemnify and hold harmless Wilderwood Service Dogs, its board directors, trainers, volunteers, associates and or staff board from any and all claims, actions, and judgments, including all costs of defense and attorney's fees incurred in defending against same, arising from and related to client's ownership and actions of service dog. In the event any claim or suit is brought against Wilderwood within the scope of this agreement, the client shall pay for legal counsel chosen by Wilderwood to defend against same.

**9. Entire Agreement.** This agreement constrains the entire agreement of the parties, and there are no other promises or conditions in any other agreement whether oral or written.

**10. Severability.** If any provision of this agreement shall be held to be invalid or unenforceable for any reason, the remaining provisions shall continue to be valid and enforceable. If a court finds that any provision of this agreement is invalid or unenforceable, but that by limiting such provision it would become valid and enforceable, then such provision shall be deemed to be written, construed, and enforced as so limited.

**11. Applicable Law.** This agreement shall be governed by the laws of the State of Tennessee.

PARTY CONTRACTING SERVICES:  
CLIENT

By: \_\_\_\_\_ date: \_\_\_/\_\_\_/\_\_\_

Print name: \_\_\_\_\_

SERVICE PROVIDER:  
Wilderwood Service Dogs

By: \_\_\_\_\_ date: \_\_\_/\_\_\_/\_\_\_  
Of Wilderwood Service Dogs

Print name: \_\_\_\_\_